

Goddess Conference 2017 - FAQs

I've been approved as a Melissa – how do I pay the deposit?

The Queen Bee or Melissa Mother should have given you a special link to the correct page on our website. If that hasn't happened, or you have a problem, please contact us for help.

I've been told I can have a Rhiannon ticket – how can I order one?

The person who approved your ticket would normally give you a special link to the correct page on our website. If that hasn't happened, or you have a problem, please [contact us](#) for help.

I ordered a ticket but gave the wrong email/name/address. What should I do?

[Contact us](#) with details and we'll do what we can to help.

I'm ordering my tickets very late and am worried I won't receive them by post in time.

The Goddess Conference no longer produces paper tickets in most cases; instead you receive a booking number and list of your bookings. All you need to produce at registration is your booking number, we will have the rest of your information, and even if you have forgotten your number we will be able to look it up for you. If you can't receive your booking number by email, please [let us know when you book](#) and we will post it to you, or if you're in the UK we can text it if you let us have your mobile number.

Can I book the workshops I want to attend?

It's better if people book their workshops at Registration, to give everyone a fair chance. If there is something you particularly want to attend, [contact us](#) and we'll see what we can do.

Can I bring my child?

Sure – there are children's workshops and other events for young people. You can read more on the [Booking Information page](#) and on each day's Programme Page.

I've just missed the last date for Bridie/Artha tickets. Not fair!

The last payment dates for Bridie and Artha tickets is published on the website by 1st February each year, giving you until 21st March for Bridie Tickets and 20th June for Artha Tickets. The information is also on the brochure sent out to people on our mailing list.

PayPal won't accept my credit/debit card

There isn't much we can do about PayPal, but it is always worth trying again, perhaps with a different card. Failing that, you can pay us by direct banking, or send us a cheque (we can currently only accept cheques in £ sterling). See the [booking information page](#).

My computer crashed mid-payment by PayPal

It's unlikely any money was taken from your account, but if you have a PayPal account then you can easily check. If you receive notification from us that we have received an order, it doesn't necessarily mean that

payment was taken as unpaid orders are placed “on hold”. Do [contact us](#) if you would like more information.

Can I cancel my booking for a refund?

The Conference no longer gives refunds. However, you can sell your ticket to another participant, if [you let us know](#).

How does the new “ticketless” system work?

In the interests of the world’s trees, in most cases the Goddess Conference no longer produces paper tickets; instead you receive a booking number and a list of your bookings. All you need to produce at registration is your booking number, we will have the rest of your information, and even if you have forgotten your number we will be able to look it up for you. We can send your booking number by email, post or (in the UK only) by text to your mobile phone.

Can I pay cash at the door?

Yes, in many cases – but it is better to book in advance to ensure you don’t miss out on anything. It’s also possible that some popular events simply won’t have room on the day.

Can I pay by postal order?

Of course. To protect your money, do make sure the Postal Order is crossed so that it can only be paid in through a bank. Please make the Postal Order out to **The Goddess Conference**, and send to: The Goddess Conference, 2-4 High Street, Glastonbury, Somerset BA6 9DU, Great Britain.

Whom do I make the booking cheque out to?

Please make your cheque payable to **The Goddess Conference**, and send to: The Goddess Conference, 2-4 High Street, Glastonbury, Somerset BA6 9DU, Great Britain.

Do I need to attend registration on Tuesday if I have a day ticket for later in the week?

No. We will have details of your booking at the front desk.

Can I put my B&B or other accommodation on your list?

Probably – please look at the current list to see the preferred layout (you can download the list from our website, under the “Information” tab), then [email your information to us](#). Please note that we do charge a fee for inclusion.

Can you suggest accommodation?

We don’t make recommendations, but there is a list of local accommodation on our website. You can find it to download on our website, under the “Information” tab.

I’m disabled – can I still come to the Conference?

Glastonbury Town Hall is accessible to wheelchairs but many of the other buildings we use unfortunately are not. We do have Melissas who can assist, and if you’re unable to walk on the landscape there are

alternative arrangements. There is hearing loop in the Town Hall for those who are deaf. And those who are blind can bring a helper.

Can I phone the conference?

Sure, the number is on our website, on the [Conference Information page](#). It's +44 (0)7948 079671

What time does the masque finish? I want to order a taxi.

Usually around 11pm.

Can I have a stall/art exhibition?

You need to [contact us](#) by October of the previous year to discuss.

Can I bring my dog to the conference?

Sorry – we can only accept guide/assistance dogs. If you're planning to bring a guide or assistance dog, please do [let us know](#) beforehand.

Do I really need to dress up for the Gala Masque?

Yes – come in your finery as the Goddess or God you are. This is more than simply donning a mask or veil, it's about expressing your deeper self. We won't let you in without it!

Are there any free events at the conference?

You can attend morning prayers in the Goddess Temple – usually from 8am to 9am, Wednesday to Saturday of the conference. You are also welcome to join in the procession which leaves from the Town Hall at approximately 10am on the Sunday. Exhibitions in the Assembly Rooms, Miracles Room (in the Glastonbury Experience) and craft stalls in the small Town Hall are also free to visit (venues may change from year to year, but you can ask at the conference front desk).